

Terms and Conditions

1. The Crown Relocations Exclusive Gift with Purchase Promotion (“**Promotion**”) is organized by Crown Worldwide Group Sdn Bhd (Company No. 015604-X) (herein referred to as “**Crown**”) and is governed by these terms and conditions and any subsequent accompanying Promotion Give-Away details provided by Crown.
2. The Promotion Period is from 25 Apr 2019 (12:01AM) to 30 Jun 2019 (11:59PM) both dates inclusive, which can be extended by Crown without prior notice (“**Promotion Period**”).
3. The Promotion is available ONLY to all Crown private individual customers (“**Customers**”) who book their international relocations originating from Malaysia to a new destination (out of Malaysia) or their port-to-door relocation within Malaysia, within the Promotion Period as stated in Clause 2 above, except:
 - a. Permanent and/or contract employees (“**Employees**”) of Crown and its affiliates and their immediate family members i.e. spouses, children, parents, brothers and sisters (“**Immediate Family Members**”);
 - b. Employees of any corporate client of Crown and their Immediate Family Members where (i) the corporate client has an existing contract or business arrangement with Crown at the time the relocation services were booked with Crown; and/or (ii) whose relocation is, fully or partially, funded or paid by the corporate client;
 - c. Service providers engaged by Crown and its affiliates (including but not limited to advertising agencies, promotion agencies, printing companies and event management agencies), and their Employees and Immediate Family Members.
4. To be entitled to the Promotion Give-Away, the Customers must:
 - a. Book a relocation originating from Malaysia to a new destination (out of Malaysia) or a relocation from port-to-door within Malaysia with Crown, and make full payment to Crown for the relocation within the Promotion Period; and
 - b. Have a minimum spend of RM18,000 in the relocation charges, including transit protection charges, customs duties, levies and any other fees or taxes paid/payable to government departments, for the booked relocation services.
5. The Promotion cannot be used in conjunction with any other promotions, offers, privileges or discounts, unless otherwise agreed by Crown.
6. The following terms and conditions apply to the Promotion Give-Away:
 - a. Customers who are eligible to receive the Promotion Give-Away will be notified by Crown and arrangements will be made for delivery of the same to the Customers.
 - b. The Promotion Give-Away is provided on an “As Is” basis while stocks last.
 - c. The Promotion Give-Away do not include any accessories or items that are shown in the promotional materials, as they are for illustrative purposes only.
 - d. In the event of unavailability of the Promotion Give-Away, Crown reserves the right to substitute the Promotion Give-Away with any other gift of similar value at any time without prior notice.
 - e. The Promotion Give-Away is not exchangeable for cash, credit or kind.
 - f. Crown will not be held liable for any mishaps, injuries or accidents that may occur in the redemption or use of the Promotion Give-Away.



- g. To the fullest extent permitted by law, there are no, and Crown expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of the Promotion Give-Away. Crown shall not be liable for any loss or damage arising from or in connection with any dispute that may arise between the Customers and the manufacturer, supplier or distributor of the Promotion Give-Away.
 - h. Crown shall not be obliged to recognize or replace any defective, lost, damaged or stolen Promotion Give-Aways.
- 6. By participating in this Promotion and accepting any item of the Promotion Give-Away, the Customers agree to be bound by these Terms and Conditions.
- 7. All Crown's decision on all matters for this Promotion, including but not limited to the eligibility of the Customers for the Promotion Give-Aways or in the event of any dispute, shall be final and binding and no correspondence or appeals shall be entertained.
- 8. Crown reserves the right to cancel, terminate or suspend this Promotion with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Crown of this Promotion shall not entitle any party to any claim or compensation against Crown for any and all losses or damage suffered or incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.
- 9. In no event will Crown be liable for any loss or damages, including without limitation, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any part including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Promotion, even if Crown has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 10. All product names, company names, marks, logos, and symbols or trademarks however appearing on the Promotion Give-Aways are intellectual property belonging to their respective owners and Crown does not hold-out that it is related, associated or that it has any commercial dealings with the said owners nor their licensees other than for the purpose of this Promotion.
- 11. All Customers shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Promotion.
- 12. Crown reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions from time to time without prior notice.
- 13. These Terms and Conditions, as the same maybe amended from time to time pursuant to the above clause, shall prevail over any provisions or representations contained in any other promotional material advertising this Promotion.
- 14. For more information, please visit www.crownrelo.com/my/movingyourworld or contact Crown Customer Service at +603-56369166 (Kuala Lumpur) / +604-5054598 (Penang) / +607-5991988 (Johor) or email to malaysia@crownrelo.com

15. Personal Data

- (a) In connection with this Promotion and the management and administration of the Promotion Give-Aways, it is necessary for Crown to collect and process certain personal data relating to the eligible Customers. The types of personal data that Crown collects, may include, but is not limited to, such Customers' personal details (such as name, identification details and nationality) and contact details (such as addresses for delivery, email address, phone and fax numbers). Crown shall take reasonable precautions to keep the personal data secure.
- (b) By participating in this Promotion and/or redeeming or accepting the Promotion Give-Aways, the Customer consents to the use and processing of his/her personal data in the manner set out in this clause 15 and Crown's privacy statement. Crown's complete privacy statement, is accessible at <https://www.crownworldwide.com/en-us/page/crown-privacy-statement>.
- (c) Any Customer may withdraw his/her consent at any time and request that Crown stops using his/her personal data for the purposes of this Promotion, in which case the said Customer's personal data will not be used and the Promotion Give-Aways will not be offered and/or provided to the Customer.

16. These Terms & Conditions shall be governed by, and construed in accordance with, the laws of Malaysia and subject to the exclusive jurisdiction of the courts of Malaysia.